



New Business Operations

Sandra Dunaway, VP Operations ext 2118



Marketing Account Executive

Jeremy Thornton, Director of Sales and Mktg VP, ext 2116
Amy Johnson, AE, ext 2109 (as of 2-1-06)



Agent Call Center 1-800-634-1180, ext 3179

Primary point of contact: Todd DeVaney, ext 2767 Todd.Devaney@americo.com



Email address: pending.business@americo.com



Fax number: 1-800-395-9261

Departments and Management:

Agent Call Center

Joan Dutil, Sr. Manager, ext 2637
Todd Richards, Supervisor, ext 2910
Krisha Tormes, Supervisor, ext 2920

Licensing, Contracting
& Commissions

Rhonda Turner, Assistant Vice President, ext 2388
Meg Vogt, Manager, ext 2615
Veronica Williams, L & C Supervisor, ext 2982
Jessica O'Donnell, Commissions Team Leader, ext 2465

New Business
& Underwriting

Doug Parrott, Asst VP and Sr. Mgr Underwriting, ext 2502
Michelle Bridges, Sr. Manager Life/MTG New Business, ext 2500
Chris Noeth, Supervisor New Business, ext 2965
Angela Holder, Manager Annuity New Business, ext 2964
JP Perkins, Chief Underwriter, ext 2614

Office Services
Mail and Imaging

John Joplin, Sr. Manager, ext 2316
Vicki Hall, Manager of Data Imaging, ext 2772
Terry Service, Manager Office/Mail Services, ext 2271





In-Force Operations

Janet Barber, VP Operations ext 2414



Customer Service: 1-800-231-0801



Email address for Annuity and Qualified Plans:
Email address for Mortgage and Life Business:

kccustomer.service@americo.com
dlcustomer.service@americo.com



Fax number: 1-800-395-9238

Departments and Management:

Customer Service

Jeff O’Hair, Assistant Vice President, ext 2336
Judy Temaat, Manager Life/Mortgage, ext 2114
Julie DeGrandpre, Manager OSL/Acquired Block, ext 2265
Sue Grubbs, Sr. Manager Annuity and Qualified Plans, ext 2066

Premium Accounting

Laura Nelson, Assistant Vice President, ext 2729
Jason Howell, Manager Direct Payments, ext 2198
Craig Adams, Manager Listbill Payments, ext 2898

Claims

David Sullivan, Assistant Vice President, ext 2708
Wendy King, Manager, ext 2318
Steve Bartels, Supervisor, ext 2204

